



GN2 JRA5: eduroam transition to service

TtS meeting, 3rd technical workshop in Cambridge
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JRA5 eduroam service

- The first JRA5 service will be the **eduroam confederation service**
 - Users will be the NREN based eduroam federations, providing the service to end users in their member institutions
 - The service will be conducted by the eduroamSA, that will establish the eduroam operational team (3-4 persons) for daily service handling.
 - According to our roadmap the service will start in April 2007
- eduGAIN is under development, no real testbed or pilot established by now, no production service possible in year 3 (some of the eduroam service procedures could be reused later on for eduGAIN)

Eduroam service description



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- Roaming federation: network access at any location and at any time in the federation, providing nearly equivalent conditions as in the home institution (national or NREN level).
- Members of the federation are the institutions of the NREN constituency participating in the service.
- European eduroam confederation extends this service to all confederation members by
 - providing the necessary infrastructure to allow authentication at the home institution and by
 - defining the policy rules to ensure the necessary trust level.
- The service discussed here relates to the confederation!



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Operational model and user support



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- The overall eduroam infrastructure includes the following levels (multi-domain):
 - End user connects to a WLAN segment
 - Faculty/department level
 - Institutional level
 - Federation level (cctld or international organisation)
 - confederation level (EU)
 - multiconfederation (global) level
- Federations can be seen as users of the confederation service (and as roaming service providers for their members)
- End user support is assigned to the federation participant (institution), but the federation and the confederation operator can assist



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Roles and Responsibilities

- **NREN PC:** eduroam policy authority
- **eduroamSA:** steer and guide the service
 - Formally eduroamSA could be installed as work item in SA3 or as service activity on its own - tbd
- **Operational team:** daily business, appointed by eduroamSA (needs EXEC approval to ensure funding)



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Policy agreement

- Basic rules formulated in the policy document
 - Formal rules (how to join, to leave, liability)
 - Duties and rights of the participants, security requirements
 - Guidelines for a national federation policy included
 - Importance of the quality of the local Identity Management
 - Technical requirements and conditions, protocols
 - Web pages and AUPs, SSID
 - Web redirect transition period: October 06 - September 07
- The idea is to use the signed policy as a kind of service contract



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Related JRA5 Documents

- JRA5 Glossary of Terms (DJ5.1.1)
- GÉANT2 roaming policy and legal framework (DJ5.1.3,1)
- Roaming requirements (DJ5.1.2)
- eduroam confederation policy document (DJ5.1.3,2)
- Description of the eduroam architecture (DJ5.1.4)
 - Evaluation of architecture alternatives
 - Background for the decision to bring RadSec on a standards track by writing an Internet-Draft for the IETF radext working group
- 1st version of the user guidelines document “Roaming cookbook”
DJ5.1.5,1 - installation help and configuration samples
- Plan for Transition of JRA5 Roaming into Production Service, DJ5.0.1



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Service availability

- DJ5.0.1 sets initial SLA (will be refined later)
 - Availability of the infrastructure in the range of 99%
 - Continuous monitoring (24/7), but helpdesk in normal working hours only
 - Definition of remedy procedures in case of a failure
 - Trouble Ticket System
 - Provisioning of contact details
 - Service reports
- Test facilities (end-to-end) additional to the monitoring platform needed, test accounts



Service participants

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- Participants of eduroam can be found at www.eduroam.org
- Clickable maps provide more specific information on the federation level (not harmonised, but very useful)
- eduroam coverage data base would be helpful too



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eduroamSA

- Starting point: current European eduroam pilot plus policy agreement (to be signed by confederation participants), was provided in November 2006
- eduroam service activity (eduroamSA) principles:
 - Follows the Access Point Manager (APM) model
 - Representatives from European eduroam participants (29 NRENs or liaised local operators, TERENA, Dante)
 - Not every operator **MUST** be in the eduroamSA from the start (though recommended)
 - The eduroamSA will be open to invite experts not acting as local operators, but bringing in expert knowledge
 - eduroamSA is different from JRA5 and from TF Mobility, but exists in parallel (some overlap is very likely to happen), non-JRA5ers are not only welcome, but needed!

eduroamSA tasks



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- Main task of eduroamSA is to steer the work on the eduroam service:
 - Recommendations on diagnose tools and scripts to be used
 - Further policy development in coordination with JRA5/TF M
 - Integration of further results from JRA5/TF Mobility
 - Application of trust means (eduGAIN CA)
 - Dissemination work (maintenance of the web pages, enhancement of the visibility of eduroam including the provision of promotional material)
 - Collection of usage related data and publication of graphs and statistics
 - Support for new members (material collection, contact point)
 - Organisation of training events (together with NA8, eduroamSA for content)
 - Virtual home of the operational team

Eduroam operational team tasks



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- Operational team is doing the daily work:
 - Running the confederation infrastructure incl. top level servers and associated services
 - Monitoring the confederation and federation level servers
 - Development/adaptation of diagnose tools and supporting scripts
 - Handle fault resolution procedures
 - Technical support for new members, provisioning of test facilities
 - Coordination of trust means (eduGAIN CA, CRLs)
 - Gathering of statistics on eduroam usage, error reports



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Roadmap (proposal)

- The roadmap proposal is part of DJ5.0.1:
 - date of policy approval by the NREN PC was August 06
 - derivation and distribution of a stand-alone policy agreement in November 06
 - formal establishment of the eduroamSA in January 2007 (3rd TWS)
 - appointment of the eduroam operational team at the first meeting of eduroamSA in January 07
 - collection of signed documents during a sufficiently long transition time until February 07
 - technical add-on's (monitoring, RadSec, ...) until March 2007
 - official service start April 2007



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Risk analysis

- National legal regulations might be difficult to handle
 - Anti-Terror laws
 - Closed user group issue
- Number of participants is crucial
 - In the confederation participating federations
 - The coverage of institutions participating in the federations!
- Availability of the components of the confederation infrastructure has an impact on the stability and performance of the service

Additional support for roaming federations



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- Well developed federations with a good coverage are essential for the success of the confederation service. The following items can be supported to enforce the rollout:
 - collect and provide local information in a concerted manner
 - English web pages (if not yet available)
 - financial support for SW/HW (e.g. Radiator, a number of AP for test or support for newcomers)
- The idea is to provide a small funding to those being in the rollout and those willing to help



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Funding of eduroamSA

- The following roles shall be funded with approx 0,5 FTE:
 - eduroamSA leader (work item leader in SA3 or new SA)
 - Operational team member (3-4 persons working with eduroamSA participants)
- Funding scope: eduroamSA start (Jan 07) until project end
- The normal eduroamSA participants might apply for funding in the range of 1 – 2 person months in year 3, according to their needs or willingness to invest time and effort to help newcomers, rollout phase only
- Funding scope: eduroamSA start (Jan 07) until project end
- Participation and interest in a small funding should be reported to the eduroamSA leader urgently!

Questions



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